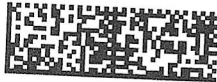




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OTTERY ST. MARY TOWN COUNCIL
THE STATION
MILL STREET
OTTERY ST. MARY
EX11 1AH



Manley House
Kestrel Way
Exeter
EX2 7LQ

1098699001/00308 [1/1]

28 May 2025

Otter Mills Repair Works timescales

Dear Resident,

We are pleased to confirm that we can now share the timings for the upcoming work for the permanent repair to the riverbank at Otter Mills. As stated previously, the Environment Agency is not the owner of both riverbanks, however, we are assisting to help to repair both under our permissive powers, due to the potential flood risk.

Timescales

All timescales are liable to change – please bear this in mind as we progress with the works.

Our contractor, Kier, will mobilise their equipment onto site from 18 – 24 June.

Construction work will start from 25 June.

Piling works are planned for 7 July, for approximately working 10 days, subject to river levels and environmental constraints.

The planned completion date is early October.

Disruption reminder

We will be moving heavy machinery into the area to complete the works. During the installation of the sheet piling, there will be noise and vibrations, but hope this does not cause too much disruption for you. Vibration monitoring will be in place on the wall and adjacent properties.

The working hours will be between 8am – 6pm Monday to Friday, and 9am – 1pm on Saturday (if necessary).

Machinery-based work will be carried out from the riverward side of the existing wall.

Some manual activities may be carried out from the car parking area.

Access to Tumbling Weir Way and Finnimore Industrial Estate will be maintained at all times.

Next steps

We are undertaking bat surveys and checking for nesting birds on a tree which will need to be removed prior to work beginning.

Devon County Council are planning to undertake works on the Coleridge Footbridge at the same time as our works. If you have any queries regarding these works, please contact DCC on 0345 155 1004.

For any questions about construction, please contact Kelly Cowling, Kier's Stakeholder Manager, on 07716 223056 or kelly.j.cowling@kier.co.uk.

Yours faithfully,

Katy McCarthy
Flood and Coastal Risk Management Stakeholder Engagement
Specialist Environment Agency – Devon, Cornwall and the Isles of Scilly
DCISenquiries@environment-agency.gov.uk